

NEWSLETTER

AUG 2024

ISSUES #2

“

Welcome to Our
Monthly Insight!

SHAPING THE FUTURE OF HOME CARE: 6 TRENDS TRANSFORMING THE INDUSTRY IN 2024

This month, we spotlight patient-centered care (PCC)—a transformative approach to reshaping healthcare worldwide. Drawing insights from the "Patient-Centered Care Frameworks, Models, and Approaches" report, let's delve into innovative strategies and their impact.



Key Themes Shaping PCC Models

Governments in nine developed countries are pioneering PCC models that offer valuable insights for healthcare reform. Here are the seven critical themes driving these efforts:

WHAT IS PATIENT-CENTERED CARE?

Patient-centered care is more than a buzzword; it's a philosophy treating patients as unique individuals with diverse physical, emotional, and social needs. At its core, PCC fosters shared decision-making and emphasizes collaboration between patients and healthcare providers.



NELIA LADLAD

Founder and CEO

Ms. Nelia Ladlad is a distinguished entrepreneur and the founder of Ace Home Care Inc., a leading provider of Home Care Services. With over 20 years of expertise in homecare management and ownership, Ms. Ladlad is deeply committed to enhancing the quality of care for patients, especially those in underserved and remote communities.

Her passion for innovation and patient-centered care drives her work, ensuring that individuals receive the support they need to live healthier and more fulfilling lives. Ms. Ladlad also serves as the content writer and contributor for this newsletter, sharing her valuable insights and expertise in the field.

RECRUITMENT & REPRESENTATION

Emphasis on inclusivity—recruiting diverse populations, including Indigenous groups and those with varied healthcare experiences.

TRAINING & STAFF ENGAGEMENT

Emphasis on inclusivity—recruiting diverse populations, including Indigenous groups and those with varied healthcare experiences.

RAPPORT & RELATIONSHIPS

Building trust through clear communication, empathy, and respect for patients' cultural and personal values.

TOOLS & SUPPORT

Leveraging technology, educational materials, and personalized care plans to enhance patient experience.

COMPENSATION & REIMBURSEMENT

Recognizing patient contributions with monetary rewards and support, such as reimbursements for travel and childcare.

KNOWLEDGE TRANSLATION

Disseminating health knowledge through newsletters, virtual meetings, and public forums.



SPOTLIGHT ON CULTURAL COMPETENCE

Cultural competence is a cornerstone of PCC, ensuring care is accessible and sensitive to the needs of marginalized groups. Strategies include training healthcare providers on cultural awareness and offering services like translation and Indigenous community liaisons.

GET INVOLVED!

Transforming healthcare is a collective effort. Whether you're a healthcare professional, policymaker, or advocate, exploring PCC frameworks can inspire actionable changes in your community.

BE A CAREGIVER OR FIND A CAREGIVER TODAY!

 info@acehomecareinc.com

 www.acehomecareinc.com